

4545 W. Homer Street
Suite 1
Chicago IL 60639



Ph: 773-235-6683
Fax: 888-678-1557
www.ChicagoFamilyMoving.com

GENERAL AGREEMENT

Please take time to review the following information. Should you have immediate questions regarding any of the information, please consult the foreman or our office immediately.

I, Herby give the company the responsibility of handling and transporting all uncrated mirrors, marble, glass tops, lamps, lamp shades, box springs, mattresses, TV's, stereos. Speakers, all loose items not boxed and all other unpacked fragile items. I fully understand and agree that if packing is required, and performed by Family Moving & Storage Inc., I must pay for service rendered. Family Moving & Storage Inc. is not responsible for the cracking, peeling, chipping, and breaking of items not packing by the company. 'Family' is not responsible for the mechanical function of electronic items (TV, VCR, stereos, washer, dryer, refrigerator, Jacuzzi's, small appliances, etc.) The carrier shall not move or transport live animals, tank and/or any chemical containers. The carrier is not responsible for the condition of the contents of cartons not packed by the company.

Customer's Signature: _____ Date: ____/____/____

I understand that in attempting to move a piece of furniture into an area in which there is difficult access for said furniture, the movers from Family Moving & Storage Inc. are not insured for any damages caused to furniture or property as a result of this difficult access, instead they will either not move the item, or move it at my own risk. I knowingly accept this risk of damages to all such as: walls and floors cover and the aforementioned furniture and shall not be liable.

Customer's Signature: _____ Date: ____/____/____

I hereby release Family Moving & Storage Inc. of all responsibility for my accounts, bills, currency, deeds, evidence of debt, money notes, securities, jewelry, watches and precious stones, unless these items have been declared to the carrier prior to shipment.

Customer's Signature: _____ Date: ____/____/____

I have been fully informed by Family Moving & Storage Inc. of the additional charges for packing, wrapping, and materials. If I requests packing, wrapping, and/or materials I agree to pay the cost of labor and materials pertaining to the services rendered.

Customer's Signature: _____ Date: ____/____/____

Payment Methods

Family Moving & Storage inc. will not deliver or relinquish possession of any property transported by it until all tariff rates and charges thereon have been paid in **cash, money order, or certified checks**, except where other satisfactory arrangements have been made between Family Moving & Storage inc. and the consignor or consignee, in accordance with the rules and regulations of the Illinois Commerce Commission.

Customer's Signature: _____ Date: ____/____/____

Valuation

As a licensed carrier with the I.L.C.C. we are required to provide limited liability coverage at no charge to the customer. Under this option the maximum liability is **limited to 0.30 per pound per article for Intrastate Moves**, for all items indicated as damaged or missing at time of delivery. Shipper and/or agent has full authority to accept the shipment and enter into this agreement.

- If you have chosen to pack your own boxes, please be advised that we do not know what contents are contained therein or their condition prior to moving. Therefore, if we receive a claim for a damaged item which was contained in a box which our personnel did not pack, we will not honor the claim for that specific piece, rather claim out for the box if it was externally damaged. If there is no external damage to the box we would not accept a claim at all for that item.
- Items of extraordinary value must be specifically noted by the customer on the bill of lading and pointed out to our staff before the move begins. The foreman will then determine what precautionary measures need to be taken in order to assure that special item's safety.

Customer's Signature: _____ Date: ____/____/____

Jurisdiction, venue and controlling law

This agreement has been entered into and shall be governed by as construed and enforced in accordance with the laws of the state of Illinois. With respect to any legal proceedings arising out of the agreement the customer/shipper consents the jurisdiction and the venue of any court of general jurisdiction of Cook Count, Illinois and any legal proceedings arising our of this agreement shall be brought only in such courts. In the event, customer/shipper institutes legal proceedings in any court other than specified, customer/shipper shall assume all Family Moving & Storage Inc. cost in connection with therewith, including, but not limited to reasonable attorney's fees. The parties hereto acknowledge that Family Moving & Storage Inc. services customers all over the United States and cannot subject itself to jurisdiction throughout the country, Illinois is reasonable and appropriate for the resolution of any disputes arising our of this agreement.

Customer's Signature: _____ Date: ____/____/____

Customer's Name: _____
(Please Print)

Time Signed: _____:_____ am/pm

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Non-allowable items

Before your possessions are packed and loaded, it is important that you know certain items may **not be shipped** as they represent a hazard, are perishable, or because they are not replaceable based on the basic liability included with your move.

Hazardous Materials

Items that are flammable, corrosive, or explosive.

Acids	Chemistry Sets	Liquid Bleach	Ammunition
Aerosols	Cleaning Solvents	Guns	Pesticides/Poisons
Ammonia	Fertilizer	Matches	Kerosene
Fireworks	Motor Oil	Gasoline	Pool Chemicals
Car Batteries	Fire Extinguishers	Nail Polish	Propane Tanks
Charcoal	Paints	Nail Polish Remover	Sterno
Lighter Fluid	Batteries	Paint Thinner	Weed Killer

Perishables

Items that may die or spoil in transit.

Frozen Foods	Plants	Refrigerated Foods
Open/Used Foods	Produce	Pets

Note: You should empty your refrigerators and freezers and keep appliance doors open for at least 24 hours in advance to loading your items. This will allow the appliance to dry out and prevent the growth of mold therefore some amount of odor can be eliminated.

Personal Importance/Sentimental Value/Expensive/Electronics

These items can create a problem should your shipment have damages or lost items. We suggest that irreplaceable or sentimental items be carried with you and not included in your load.

Address/Check Books	Financial Documents	Personal Videos	Research Projects
Airline Tickets	Deed/Tax Records	Photos/Albums	Birth/School Documents
Car Keys/Titles	Jewelry/Furs	Stocks/Bonds	Software Backups
Computer Disks	Medicine	Professional Files	Sterling Silver
Laptops	MP3 Players	Cell Phones	Videogames/Consoles

I, _____, have read, understand, and accept the above and signed this

(Printed name)

at the beginning of my move.

Customer's Signature: _____ Date: ____/____/____

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Packing Material Form

Client Name: _____

Job #: _____

By signing this document I am confirming that I have been informed of the costs involved with Family Moving & Storage Inc. supplying packing materials on move day based on the below itemized log which is also in accordance to their published tariff.

PACKING MATERIAL DESCRIPTION	QUANTITY	UNIT PRICE (PER ITEM)	LINE TOTAL
Drum, Dish Pack or Barrel		\$8.00	
Box, Small (1.5cu.ft)		\$2.50	
Box, Medium (3cu.ft)		\$3.50	
Box, Large (5cu.ft)		\$4.50	
Box, Picture		\$8.00	
Box, Lamp		\$10.00	
Wardrobe Carton- Rental		\$7.00	
Wardrobe Carton- Purchase		\$15.00	
Shrink wrap (Per item)		\$10.00	
Bubble wrap (Per 10ft, minimum 10ft)		\$12.50	
Tape (Per roll)		\$2.50	
Packing Paper (Per 10lbs, minimum 10lbs)		\$15.00	
Mattress cover		\$15.00	
		SUBTOTAL:	
		TOTAL:	

Family Moving & Storage Inc. ensures that the rates for packing and the material charges are in accordance with our tariff rates. Our professional trained crew will make sure to protect your furniture and breakables in preparation for a local move. The packing materials description reflects the materials used in packing. The descriptions are not indicative of the items actually packed with the materials, as a variety of items may be packed with the indicated materials. Unpacking is not included in the charges and may be provided on request for an additional fee. Riddance and disposal of materials used in packing is an additional service and will be charged based on the full tariff rates. The shipper and/or agent has full authority to order services and enter them into the agreement.

Signature: _____

Date: ____/____/____